

eCollection Feedback - January to April 2021

You Said

We Did

Placement Provider

“Please can the data collection period be made more 'obvious'.”

We have added the collection activity period to the eCollection platform, where it will be visible once logged in.

Placement Provider

“The portal doesn't always allow me to use the save function and can be a bit clunky over the previous spreadsheet option.”

The eCollection platform has been updated to improve the 'save' functionality.

Placement Provider

“During validation of figures, the rows of data move around between logins which makes validation a more time consuming task.”

This should not normally happen. However, if the Education Provider adds to the data submitted after the Placement Provider has started validation, the row positions may have changed between logins. All data is time stamped, so Placement Providers should refer to this column for clarity.

Placement Provider

“Data collection templates could be clearer and easier to use, e.g. by providing the option to freeze panes when scrolling to each entry request.”

The eCollection platform has been updated to improve the overall functionality, including addressing the frozen panes issue.

Education Provider and Placement Provider

“Clearer communication is needed, e.g. who needs to do what and by when during the data validation dispute process and please can we have an identified person to contact for each region.”

Changes made previously to the e-Collection platform to enable users to view the contact details of the last person who modified a row of data.

The data collection schedule has been shared with Education providers and Placement providers, specifying the data submission deadlines for Education providers and Placement Providers until February 2022. The eCollection Guidance Pack has been updated to include further information about the validation process, in response to stakeholder feedback.

Education Provider

“More clarity needed regarding the data validation process between Universities and trusts.”

We have established a group of Education/ Placement Provider representatives to review the guidance and address these comments.

Education Provider and Placement Provider

“Need clear deadline dates for the whole process including Education Provider submission dates and Placement Provider validation dates – to give the providers time to check/amend any disputes.”

You Said

Education Provider

- “Additional guidance required for rules on the completion of the data. What is meant by 'year 1 hours' - this is ambiguous and does not specify if we are talking about level of placement?”
- “Why are HEIs asked to provide this data in the first place - why are the Providers not asked to supply the data? What is the rationale for both parties being involved?”
- “Adding new providers is not very well explained and clear on the portal.”

Placement Provider

- “It can feel complex. I only discovered by accident that HEIs are asked to split the way they enter their data. This was not explained and caused confusion.”
- “Clear guidance needed on the cohorts for data being submitted. ‘Years’ information being interpreted differently.”

We Did

The HEE eCollection Guidance Pack has been updated to include further detail in areas where further clarification was requested in the stakeholder feedback.

All feedback received has been carefully considered and addressed either through a development within the collection or/ and by improved communication to our stakeholders around areas where there was a need for more clarity. The HEE Data Service will continue to seek feedback from all stakeholders involved in the collection process and has setup an eCollection User Experience Forum, in order to further improve collections to suit user requirements.

You Said but We need more information

In response to HEE’s eCollections survey, we received the following feedback from Placement Providers, but we have been unable to act on this feedback in the absence of further clarity:

- “Avoid any blank spaces, such as contact information for a particular data set, particularly when it is data not before asked for.”
- "Website won't allow me to complete all the validation in anything other than yes".

If you shared either of the above points of feedback, please can you contact dataservice@hee.nhs.uk, to provide more detail.